# **Eric Tse**

# Access Identity Management Consultant

hfetse@hotmail.com

# Summary

Self-motivated, results/client driven Technical and Management Consultant with over 10 years experience in Solution Architecture, Access and Identity Management Systems Integration, Project Management and Software Development. Held responsibility as specialist, architect, technical prime in complex, large scale Access and Identity Management System (IAM) integration projects. Excellent hands-on skills, best practices and management skills that deliver solution in low cost, high quality within schedule. Always exceed customer expectation and add value to client experience. High aptitude in discovering novel best practices to resolve complex customer problems and contribute to publications.

# **Specialties**

Access and Identity Management, IT architecture, Project Management, Application & Software Development and Support, Middleware

# Experience

## Member at PMI Southern Ontario Chapter

2011 - Present (1 year)

### **Identity Access Management Consultant at Government of Ontario**

May 2010 - Present (2 years 4 months)

MOH, GO-ITS, MGS, GSDC, MIKE

# Member at PEO - Professional Engineers Ontario

2010 - Present (2 years)

#### Principal Consultant at TSE & TSE Business and Technology Consulting

November 2009 - Present (2 years 10 months)

Contracts and Consultation are welcomed

2 recommendations available upon request

#### Member at Open Group

2009 - Present (3 years)

#### Regular Contributor at Project Perfect

February 2009 - Present (3 years 7 months)

#### Subcontract Functional Consultant at Deloitte & Touche

2010 - 2010 (less than a year)

#### Subcontract Architect at Deloitte & Touche

February 2010 - May 2010 (4 months)

# Technical and Business Analyst/Architect at Service of New Brunswick

February 2010 - May 2010 (4 months)

## IDM Consultant at Ministry of Health and Long-Term Care

2010 - 2010 (less than a year)

#### Contracted Architect/specialist at TransCanada

October 2008 - September 2009 (1 year)

5 recommendations available upon request

#### Solution Architect at N8id

May 2008 - September 2009 (1 year 5 months)

rogers.com, rogers ELM, OPG (ontario power generation), RBC, TCPL

3 recommendations available upon request

## IDM Architect/Specialist at Rogers Communications

2008 - 2008 (less than a year)

1 recommendation available upon request

## Access & Identity Management Specialist at Bell Canada Security Solutions

February 2007 - April 2008 (1 year 3 months)

Clients: CGI, Forrester, Government of Alberta, Royal & Sun Alliance, Bell Global e Security

4 recommendations available upon request

#### Identity Management Engineer at Commonwealth of Pennsylvania

October 2006 - February 2007 (5 months)

through smart associates and pre-quel solutions.

#### IT Consultant at Systel Inc

July 2005 - February 2007 (1 year 8 months)

#### **Identity Management Engineer at Albertsons**

August 2006 - October 2006 (3 months)

1 recommendation available upon request

#### **Identity Management Engineer at Sun Microsystems**

March 2006 - August 2006 (6 months)

Clients, Cingular: (New AT & T), indigo consulting

2 recommendations available upon request

#### JIT Compiler Engineer at IBM Canada

2001 - 2005 (4 years)

1 recommendation available upon request

# Software Engineer at IBM

July 2001 - July 2005 (4 years 1 month)

1 recommendation available upon request

# **System Developer at University of Toronto**

May 2000 - September 2000 (5 months)

## **Project Co-ordinator at University of Toronto**

May 1999 - September 1999 (5 months)

#### Technical Support Analyst at Rogers AT&T

1998 - 1998 (less than a year)

# Certifications

## **PMP** (Project Management Professional)

PMI Project Management Institute

### **Open Group Certified Architect (Open CA)**

Open Group

# **Professional Engineer (P. Eng)**

Professional Engineer Ontario (PEO)

#### CA Siteminder R12 200

Computer Associate (CA)

#### CA Siteminder R12 300

Computer Associate (CA)

#### CA Identity Manager R12 200

Computer Associates (CA)

#### CA Siteminder R6 200

Computer Associates (CA)

# Skills & Expertise

**Identity Management** 

Middleware

Architecture

**Enterprise Architecture** 

**Integration** 

**Application Development** 

**SOA** 

**Master Data Management** 

**Solution Architecture** 

**J2EE** 

**Web Services** 

**Databases** 

Sun

**Cloud Computing** 

**PMP** 

Weblogic

**SQL Server** 

**Software Project Management** 

**Portals** 

**IT Strategy** 

**Application Architecture** 

**Deployment** 

**Security** 

**Business Intelligence** 

**RFP** 

Websphere

**Agile** 

**Solaris** 

**SDLC** 

.NET

Java

**Tomcat** 

**Requirements Analysis** 

Unix

**Software Development** 

**IT Governance** 

**Team Leadership** 

**Solution Design** 

**JavaScript** 

IT Service Management

IIS

Ant

Virtualization

**Distributed Systems** 

**XML** 

**ERP** 

**UML** 

**OAM** 

OIM

Siteminder

# Education

# **Boston University**

Master of Science (MS), Management - Project Management specialization, 2008 - 2012

2 recommendations available upon request

# **University of Liverpool**

Master of Science (M.Sc.), Information Technology, 2003 - 2005

## **University of Toronto**

BASc, Engineering Science - Computer Engineering, 1997 - 2001

# **Lester B Pearson College**

IB, Science, 1995 - 1997

# Seneca College of Applied Arts and Technology

# Interests

I have done many short projects, they are short because of the consulting project nature. HR people, please be nice to me.

swimming, work out, violin, gourmetry, travelling, meditation

# **Eric Tse**

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# 22 people have recommended Eric

"Eric is a detailed-oriented, knowledgeable individual in his field, who helped me with my web store(www.charismadeluxe.com) programming, debugging, solving the problems it had. Now it works fine and he did it fast and reasonable price. I would recommend him to anybody who needs a coder/programmer, IT, web developer and other jobs in computer field. Corina Cernat 250 727-9375"

#### — Corina Cernat, was Eric's client

"I am working for TSE & TSE Consulting as an accountant and bookkeeper. Eric is such a great boss with good active listening skills and empathy to his co-workers so as his IT consulting skill. It's great to work with him."

— **Pierre C.**, *Accounting Officer, TSE & TSE Business and Technology Consulting*, reported to Eric at TSE & TSE Business and Technology Consulting

"Eric is very good natured, generous, independent individual, candid and articulate in communication, realistic, ethical, frank in his view of life and work. Any manager will find Eric's performance dependable, and able to share his wealth of experience and capacity to deliver results, with modesty. Eric is a very well recommended professional in the Web Security Applications such as SiteMinder, with very good experience from large Canadian companies. He is a very good listener, very calm and compliant in executing the tasks assigned to him, with good training in self management and the leadership of others, who works well with independently and with others in delivering quality work. He is pursuing skills and seeking exposure to challenging technologies and projects."

— **Daniel Musat (PMP, ITIL, MSc)**, *Project Management Coach*, *PMI-SOC*, was with another company when working with Eric at TransCanada

"Eric helped us to get the Siteminder upgrade going for our Keystone commercial system. Eric is very knowledgeable and easy to work with. It's been a pleasure to work with Eric."

# — Kam Lam, Env manager, TCPL, worked with Eric at TransCanada

"Eric was very experienced security software installer. He paid lots of attention to details and tackled many problems related to the installation and configuration. He assisted web developers to resolve many configuration problems in order to respond to the security software access scheme. He is also a good researcher for problems solving and hands-on scripter in several languages. He is very pleasant to deal with

and communicate well with his peers."

# — Soheir Maklouf, Senior Support Analyst, IBM, managed Eric indirectly at TransCanada

"He demonstrated not only the sufficient skill sets to carry out the task, but also shows us the professionalism in his work attics and commitments to complete the task in time."

# — Chris Lee, IT Specialist - IS Acquisitions & Integrations, TransCanada Pipeline, worked with Eric at TransCanada

"Eric has been a valuable contributor to our web site at www.projectperfect.com.au. He has contributed a number of well researched and presented white papers that illustrate his extensive knowledge of the project management area. Thanks Eric."

# — **Neville Turbit**, *Owner*, *Project Perfect*, was with another company when working with Eric at TransCanada

"Eric is a great resource to add to any project. We've worked together off and on a number of times over the years and I can say that he is not only great with the products he supports (each time was the CA Web Access Management solutions), but he is always up for a challenge and trying something new. In each of our projects the customers have given us challenges involving other applications, and other integrations that were not part of our responsibilitiy however Eric was able to adapt, figure out the challenge and continue to get the job done. He picks up things really quickly and is not afraid ot try new things if they are going to help him out or make the project move along quicker. He's a great wrench turner for security products and always a pleasure to work with."

# — Denny Prvu, was Eric's client

"Eric has always demonstrated a good understanding of web and identity management technology with sound knowledge of Computer Associates security products like Siteminder and Identity Manager. His overall attitude and ability to work as a member of the team earned him a lot of respect among his coworkers and clients."

# — Yuri Kopylovski, PhD, Consultant, Clarionics Inc., worked directly with Eric at n8id

"Eric is a high level professional, subject matter expert in IT Security field, specifically in IDM/IAM area, hard and dedicated worker, team player, punctual on his deliverables, creative, consistent and reliable person"

# - Eugene Gaber, was Eric's client

"Eric's extensive hands-on experience with CA products (SiteMinder, IdentityManager, eTrust LDAP...) as well as his work ethics and dedication were key factors in the timely delivery of the Enterprise Security Framework at Rogers."

## — Alin Ungurean, Application Architect, Rogers, worked with Eric at rogers

"I worked with Eric in Global eSecurity team in Bell at 2007-2008. He has board knowledges in access control and identity management and also worked very hard. I am definitely glad to work with him. Ray"

# — Ray Y. Luo, Security Analyst, Bell Canada, worked directly with Eric at Bell Canada Security Solutions

"Eric Tse was my Sr with the identity management team at bell. He was quick and work efficient and effectively. His knowledge of the SiteMinder product was commendable and he was very knowledgable. He had provided us training and helped set me on my path within security. Eric was a great colleague."

# — **Steve Giftakis**, *Production Control Analyst, Emergis*, worked indirectly for Eric at Bell Canada Security Solutions

"Eric is one of the best colleagues I worked with in Bell Canada. I was impressed with his broad techinical background and passion for work. He always loved to help others. He is a good team worker. It's always a pleasure to work with him."

# — Ping Xiao, Analyst, Bell Canada, worked directly with Eric at Bell Canada Security Solutions

"During the Identity and Access Management engagement project work completed at Bell, Eric was a great resource and excellent team mate to work with. He diligently worked with SiteMinder and other security and middleware products, to complete the application integration and implementation work for Bell's lines of business, on time and on budget. Great development skills, which were put to good use during the project."

# — Stefan Lesaru, Security Architect, CA, worked directly with Eric at Bell Canada Security Solutions

"Eric was a pleasure to work with. He is well versed in IdM and security based solutions and is ready to take on diverse challenges that present themselves while implementing complicated identity platforms."

# — Gene Leshinsky, was Eric's client

"I worked with Eric in the SUN/AT&T Distributed Directory Service Architecture. Eric demonstrated his supreme hands on technical skills in LDAP directory, directory proxy and Solaris. We worked together to set up a duplicate architecture in Newark Lab from the Austin Lab. Eric also demonstrated his communication and interpersonal skills, along with his problem solving, system performance and virtual team collaboration capabilities. We did enjoy a lot working together."

#### — Brian Poe, Technical Specialist, Sun Microsystems, worked with Eric at Sun Microsystems

"Eric Tse was added to the Sun Engineering team as a contractor/consultant to help demonstrate the performance of the (at the time, not-yet-released) Sun Directory for AT&T Mobility. Eric very methodically ran through a series of benchmarks & tunings to demonstrate the product using the customer's schema, a synthetic copy of the customer's data, and the customer's workload definition. He was able to acquire excellent data, and worked very hard to acquire the data in the limited timeframe available. Working very effectively with the product engineering team, the sales team, and the customer, Eric demonstrated both outstanding interpersonal skills as well as outstanding technical skills. He is a pleasure to work with! Orrin

Char Sun Microsystems Solution Architect"

- Orrin Char, was Eric's client

"Eric is a patient problem solver who dedicates himself to seeing his job through to the end."

— Patrick Doyle, Staff Software Developer, IBM Canada Ltd., worked directly with Eric at IBM Canada

"Note that I cannot and do not speak for IBM or IBM Canada. I am writing this as an individual who happened to work with Eric. Eric was a diligent software developer. We worked together on a very ambitious software project and Eric could be counted on to put in the prodigious effort required by the project. His tenacity, devotion and programming skills were much appreciated."

— Allan Kielstra, '', IBM Canada, managed Eric indirectly at IBM

"I met Eric as a student in the graduate level communication and leadership course, that I taught at BU. This was one of four courses required to get a certificate in Project Management. Eric was an excellent student. He was responsible and did high quality work. He was creative and adaptable with his projects. I and his fellow students learned from him and enjoyed having him and the insights he provided in class."

— **Star Dargin, PCC, CPCC**, *Adjunct Professor and Facilitator, Boston University*, taught Eric at Boston University - School of Management

"Eric is an enthusiatic and hard working student. His analysis is thorough and he contributes substantially to the learning experience for his fellow students throught discussions and group projects."

— **Dorothy Tiffany**, Adjunct Faculty, Boston University, Metropolitan College & Extended Education, taught Eric at Boston University - School of Management

Contact Eric on LinkedIn